

### Information

Personal Info Your Name (required) Your Email (required)) Phone Number (required)) Full Address (required))  Vet Info	
(Name)	
Address)	
Phone Number	
Email/Website	
Emergency Contact	
(Name)	
Address)	
Phone Number	
Email/Website	
Pet Info	
Your Dog(s) Name(s) (required)	
Your Dog(s) Breed(s) (required)	
Your Dog(s) Gender(s) (required)	
Your Dog(s) Birthday(s) (required)	
Feeding Instructions (Times, amounts, location of food in house, etc.	)



Does your dog(s) have any medical issues? E.g. Is your dog(s) on any medications? (Name, time of delivery, amount/dosage, how to administer, where are medications kept in your house, any other specific instructions?) Any other Notes

### **Key Agreement**

\*At your first meet & greet session, please provide your dog walker with TWO sets of keys. One set will be for the walker and the second set will be kept safely at our office as a backup. For example, if the walker gets into an emergency situation and/or a schedule change and can not make it, another walker who is available will go and see your dog(s) instead. We will keep one set of keys on file at The NYC Dog Walking Company unless you request otherwise.



I furthermore agree to and understand the following:

- The NYC Dog Walking Company does not make backup keys (unless requested in writing).
- The NYC Dog Walking Company has permission to provide client's keys to the walker that will be providing client with services as well as back-ups.
- If a client supplies only one key, The NYC Dog Walking Company cannot respond to emergency situations in a timely manner. Client understands the risk that their pet may not be cared for as scheduled.

Your Initials (required) (You acknowledge your initials acts as your signature)



#### The NYC Dog Walking Company Client Agreement

- Client agrees to pay for all services within Net 30 of invoice date. Payment shall be made by Cash, PayPal, Check made out to "The NYC Dog Walking Company, LLC", or other accepted methods. Client agrees to pay a \$45 service fee for any returned checks.
- I understand that The NYC Dog Walking Company is not an emergency or on-call service. Service will not be provided unless the client has spoken directly to The NYC Dog Walking Company and reservations have been accepted. The NYC Dog Walking Company requests at least 48 hours notices prior to Client's departure. We do our best to accommodate last minute requests.
- I agree that The NYC Dog Walking Company has no responsibility for any events that
  occur while someone else is in the client's home during the duration of The NYC Dog
  Walking Company or for any damage to or loss of property from unauthorized entry.
- We do not provide medications to your pets.
- Client expressly waives and relinquishes any and all claims for liability, including for loss, injury, or death to Client's pet(s), except those arising from gross negligence or willful misconduct on the part of The NYC Dog Walking Company.
- I release and waive The NYC Dog Walking Company liability for any property damage caused by Client's pet(s) during the Services and at any time thereafter.
- I acknowledge that The NYC Dog Walking Company shall not be liable for any acts of God, such as floods, hurricanes, tornadoes, ice storms. Fire, or the death of the pet(s) due to natural causes. In the event of an emergency, The NYC Dog Walking Company will attempt to contact the Client and/or designate emergency contact prior to resolving any such issues. Client agrees to reimburse The NYC Dog Walking Company for all repairs and related fees within 14 days.
- When requesting home sitting services, The NYC Dog Walking Company is not responsible for wilted, dead or unhealthy plants.



- I agree that these terms will remain in full force unless terminated by The NYC Dog Walking Company and shall apply to any and all new pets that client may obtain after the date hereof and for any additional locations the client may designate for the services.
- In the event of personal emergency or illness of The NYC Dog Walking Company
  personnel, Client authorizes The NYC Dog Walking Company to arrange for another
  qualified person to fulfill responsibilities as set forth on this contract Client will be notified
  in such event.
- The Client acknowledges that he/she has read this agreement in its entirety and fully understands and accepts its terms and conditions.

#### AGREED TO AND ACCEPTED

Your Initials (required) (You acknowledge your initials acts as your signature)

#### \_\_\_\_\_

#### Veterinary Release Agreement:

- In the event that any of my pets appears to be ill, injured, or at significant risk of experiencing a medical problem at the start of or during the services, I give The NYC Dog Walking Company permission to seek veterinary service from a veterinarian or a veterinary clinic. My preferred veterinary services are listed on each Individual Pet Information Form. Other veterinarians or emergency care clinics chosen by The NYC Dog Walking Company are acceptable.
- I agree to reimburse The NYC Dog Walking Company for the payment and/or reimbursement for any and all veterinary services rendered, including but not limited to diagnosis, treatment, grooming, medical supplies, and boarding. Any costs incurred hereunder must be paid by Client within 30 days of the initial incident.
- I authorize The NYC Dog Walking Company, in the event I am unavailable, to approve any medical and/or emergency treatment as recommended by a veterinarian.



- I further authorize The NYC Dog Walking Company and my primary veterinarian to share any medical records of all of my animals with veterinary clinics or veterinarians in an emergency in the interest of providing the best care possible for my ill or injured pet(s).
- I agree to notify The NYC Dog Walking Company of any signs of injury or possible illness before any service as soon as the condition appears. The NYC Dog Walking Company reserves the right to cancel service at any location where a pet with a potentially infectious condition exists.
- In signing/initialing this contract, I represent and warrant that I have the sole authority to make all health, medical, and financial decisions regarding the animals cared for by the services.

Date	
Client Signature	